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## TECHNOLOGICAL ADVANCEMENT AND AI USAGE ON INTERPRETING TEACHING: A LECTURER'S PERSPECTIVES

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### Abstract

Advancements in interpreting technology have significantly enhanced cross-language communication. This study examines how interpreting lecturers introducing their students to utilize these technologies in the classroom. It also explores the lecturers' personal perspectives on AI and interpreting tools. Using a qualitative approach, this study involved purposive sampling of two interpreting instructors who are also professional interpreters. The data for this study collected by conducting open ended interviews, followed by observing the method used to introduce the interpreting tools and how the sample's students perceive it. The findings indicate that interpreting tools are currently introduced merely as supporting aids and its usage are not yet fully integrated into the curriculum. The lecturers also believe that AI and interpreting tools are not yet able to replace the needs of human interpreter. They also support for the measured introduction of these tools to students, considering ethical implications, optimal usage, and avoiding counterproductive practices in student learning.

**Keywords:** Interpreting teaching, Technological advancement, Artificial Intelligence, Perspective.

### INTRODUCTION

In the ever-evolving digital era, fundamental changes on interpreting education are occurring in the way we learn and teach. Technology has become an integral part both for the classroom and interpreting practice. One of the most significant breakthroughs in the context of digital education is the use of Artificial Intelligence (AI) (Pelenkahu et al., 2023). AI is a field of technology that allows computers to learn, think, and act like humans. In the educational context, AI has opened the door to new possibilities that can change the way we manage and experience learning (Rodrigues et al., 2023).

AI is increasingly being deployed in recent years because it has strategic value in education. In line with this, Klamma et al., (2020) suggest that AI can be an effective learning tool that reduces the burden on teachers in teaching and offers an effective learning experience for students. Coupled with current educational reforms such as digitalization of educational resources, gamification, and personalized learning experiences, there are many opportunities for the development of AI applications in teaching (Muhie et al., 2023).

From the educator's perspective, AI has some revolutionary potentials that can change the learning paradigm. This has the potential to increase learning effectiveness by minimizing errors that often occur in traditional teaching. Not only that, AI is also able to increase teaching efficiency by automating time-consuming administrative tasks, allowing educators to focus more on direct interactions with students. This can also help in the development of a more dynamic curriculum, with the ability to adapt material quickly according to developments in technology and information (Chatterjee & Bhattacharjee, 2020).

Some researchers wonder whether advances in AI will challenge or even replace the significance of educators as many other jobs are replaced by automation (Rodrigues et al., 2023). The researcher also views this phenomenon from the perspective of the interpreting education. By the turn of the millennium, job opportunities for interpreters had experienced a dwindle for encountering an issue in common. That is, the advancement of technology is replacing the needs of humans as a vessel to cross the language barriers. Recent and growing numbers of articles and papers are also stating the relationship between the nature of interpreting and technological advancement as a sounding and promising tendencies (e.g. Fantinuoli, 2018, Pokorn and Mellinger, 2018). Other examples such as AI in Interpreting: An ethical consideration (Horváth, 2022), or Interpreting Vs Machines (Downie, 2019). These papers are aimed to find how the technological turn shift the interpreting work field and education.

The deductions and data from the said studies suggest that interpreting domain, both professionally and educationally, also need to adapt and consider to welcoming the flow of the technological changes. An interpret teacher should be able to introduce the said technologies for the students in their classes despite their personal opinion on AI usage and the technological advancement in general. Therefore, the researcher is interested in studying further regarding interpret teaching with the use of AI and technological advances from the lecturer's perspective.

Overviewing the statements above, for the scope of this research, the researcher identified several aspects that need to be considered. Among them are the complexity between previous studies and the diverse realities in the field, as well as the fact that access to and familiarity with interpreting tools among educators and students may not be uniform, the method used by the interpret lecturers to introduce AI and technologies may be challenging and still ineffective, ethical consideration that each interpret lecturers might have about AI and technologies that needs to be clarified before proposing the study to their students, and if possible, finding a solution for interpret lecturers to maintain the reliability of human interpreters whilst preparing future interpreters to co-exist with AI and machines interpreting

Lecturer's perspectives are considered to be a crucial focus of this Research. This is because previous studies have largely focused only on the ethics of using this technology in the field of interpreting, as well as on the effectiveness and functioning of the interpreting tools itself objectively. The researcher believes that although the data gathered will be niche and cannot be considered to generalize the issue entirely, an examples of field experience and perspectives from the interpreting lecturers also hold significant value in determining how influential the use of technology and AI is within the scope of interpreting.

## **METHOD**

This study will be conducted as qualitative research. The Qualitative method is applied as this study aims at providing an insight into the case of how interpreting teachers introduce

AI and the advent of technologies used on modern interpreting studies. According to (Moleong, 2018), qualitative research is a research that intends to understand the phenomena about what is experienced by research subject such as behavior, perception, motivation, action, and others.

For the design itself, the researcher chose a case study approach. According to Fraenkel and Wallen (2000), case study is a qualitative study approach that studies a single individual, group, or important example to formulate interpretations to the specific case or to provide useful generalization.

This research will be conducted within the scope of the Warmadewa interpreter's community located on the island of Bali. As for the participant of the study, the researcher hand pick two professional interpret lecturers from Warmadewa University in order to help determine the situation of the case more deeply with one of them acting as the primary subject, and the other as a control. According to Creswell (2016), purposeful sampling is aimed to learn and understand the central phenomenon by selecting individuals and sites intentionally.

To obtain the data for this study, the researcher uses three technique of data collection. The researcher uses in-depth open-ended interview with both of the participants as the primary technique. Followed by classroom observation and archive analysis to determine the validity of the data gathered from the interviews within the participants consents.

The data analysis technique used in this research was an interactive model of analysis according to miles and Huberman (1992:16). Miles and Huberman's technique is designed to help researchers decoding and analyse qualitative data efficiently.

## **RESULTS AND DISCUSSIONS**

The rapid development of technology in interpreting has been acknowledged by both participants as an inevitable and necessary progression. This sentiment is consistent with broader trends in various professional fields where technological advancements are transforming traditional practices. In interpreting, the introduction of Computer-Assisted Interpreting (CAI) tools, Machine Interpreting (MI), and AI has been a game-changer. These tools are seen not merely as a trend but as essential enhancements to the quality and efficiency of interpreting services and studies.

The participants' perspectives find support in scholarly literature. Studies by O'Hagan and Ashworth (2002) and Popenici & Kerr (2017) emphasize the transformative impact of digital tools in translation and interpreting. These tools can significantly enhance productivity and accuracy, despite some resistance from traditionalists. The benefits of integrating technology, as highlighted by Bowker and Fisher (2010), far outweigh the drawbacks.

To successfully integrate technology in interpreting, balancing tradition and innovation is crucial. Participants emphasized that while embracing new tools, maintaining core interpreting skills is vital. This hybrid approach ensures that technology aids rather than replaces human expertise. Training and education programs must evolve to incorporate technological tools as complementary resources rather than replacements for traditional methods. Educators should ensure that students understand the limitations and ethical implications of these tools, fostering a holistic understanding of their role in interpreting.

Looking ahead, the role of technology in interpreting is expected to expand further. AI-driven real-time translation apps, advanced CAI tools, and virtual interpreting environments

will continue to shape the field. Interpreters who adapt to these changes will be better equipped to meet the demands of a rapidly changing global landscape.

The integration of AI and other technological tools in interpreting education also impacts students' engagement and motivation. Participants noted both benefits and potential pitfalls. The first participant uses a strategy of occasionally prohibiting these tools to ensure students develop resilience and independent problem-solving skills. The second participant expressed concerns about over-reliance on AI tools, which aligns with Fischer et al. (2020) and Parasuraman & Manzey (2010). Over-reliance can lead to passive learning behaviors and automation complacency, where students accept AI-generated translations without critical evaluation.

Finding a balance between leveraging technological tools to enhance learning and preventing over-dependence is a key challenge. Research by Kirschner and van Merriënboer (2013) suggests that while technology supports learning, it should not replace fundamental skill development. Educators must create an environment where technology augments learning rather than serving as a crutch.

Ethical considerations also play a significant role in the responsible use of AI tools in education. Transparency, accountability, and fairness are essential (Floridi et al. 2018). Issues such as data privacy, accuracy of AI outputs, and potential biases in AI algorithms must be addressed (Cath et al. 2018; Caliskan et al. 2017).

The first participant highlighted ongoing efforts at Warmadewa University to develop a curriculum that fully embraces technological advancements in interpreting. A focused approach in the coming years aims to systematically integrate AI and MI tools into teaching practices, improving efficiency, accuracy, and accessibility in interpreting training (Chung & Nation 2003).

In conclusion, this qualitative study reveals that while interpreting technology is seen as inevitable, it is not perceived as a threat to replace human interpreters. The integration methods applied by both participants are sufficient for now, but there is a need for updated curricula to provide proper training and guidance. Challenges such as over-reliance on technology and a decline in critical thinking skills must be addressed to ensure the effective use of interpreting tools.

## CONCLUSION

Based on the analysis of the data obtained, the researcher can conclude as follows:

- 1) Both participants perceive the changes in the interpreting technology as something inevitable, but not something that should be considered a threat that will completely replace the role of interpreters in the near future. Both participants feel they must also be cautious about the accuracy of the translations and how they can optimally integrate these technologies into their work. Both participants hope for an update in the curriculum so that both teachers and students receive proper training guidance in using these interpreting tools. With this update, both participants believe that the translation evaluation system and ethical usage limitations will further enhance the efficiency of lecturers and students.
- 2) In the classroom itself, the integration methods applied by both participants are considered sufficient for the time being. The absence of a curriculum that emphasizing the ability to use interpreting tools means both participants have to find their own ways to integrate them. Both participants are aided in their work by tools that make

administrative tasks and material preparation more efficient. On the other hand, students appear more active and relaxed in contributing translations, and they are more engaged in understanding the context rather than spending time searching for the correct translation to interpret.

Challenges also arise alongside the positive impacts described. Particularly, there is a decline in students' interest and ability to perform interpretation. Students' confidence and work seem heavily dependent on these tools. They no longer possess sufficient critical thinking skills to interpret independently. The lack of understanding of the context they are translating also results in translations that are unnatural and robotic.

The researcher could conclude that on the interpreting study, there is a dire need of a curriculum update that could integrate these interpreting tools and AI to be used as effective as possible. Making technology the aids that it is intended to be, and not as a hinderance that could harm the interpreting learning activity.

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